

### **Our Experience with IVE**

When a new employee started working at IVE during the pandemic, Everon helped her get up and running in the remote working landscape we were forced in to.

#### How would you describe your first interactions with Everon?

"My first day with IVE was at home and I hadn't yet had the chance to pick up a company laptop. As part of my onboarding, they were great, they made it possible for me to log into what I needed to from my personal computer. They knew everything I needed have to be able to get up and running and made sure I could access it."

#### What is your relationship like with Everon?

"I have spoken with more than one person in the team, and every time there is a consistent tone of friendliness and helpfulness, which is very nice. From my previous experiences in other companies, working with IT departments can be a bit difficult."

## Thinking about your previous experiences, how do you compare the service you received from them, to what you get from Everon?

"Their service does stand out from others, and I keep going back to their friendliness. With my previous experiences, it was difficult to get hold of someone. What I like about Everon is they have a human system, as well as a ticket system, you speak to someone and it doesn't feel like you've just been thrown into a queue. I've never felt like my problem wasn't being dealt with seriously."

# I∠Ξ

Inspired by radical new models of creative education, IVE designs and delivers training that aims to teach creativity as a transferable skill and how to create the right environment for creativity to flourish within the workplace, driving innovation in a consistent and structured way.

> "When you need to speak to someone right away, you're able to. They're a great company to work with"

> > Kayla Herbert, Events and Communications Manager



Great Technology, Simplified.

www.everon.co.uk

9