

Helping a Regulated Organisation Remain Compliant Whilst Remote Working.

When the COVID pandemic forced businesses to employ remote working, Fiducia knew they could count on us to ensure they remained compliant with their industry regulations.

Why is it important for your business to be compliant with it's regulations?

"Put simply, if we're found to be in breach of our regulations, we run the risk of losing our FCA approval, meaning that we'll no longer be able to provide our services. This could harm our reputation and be hard to recover from."

How did Everon help you make the transition to remote working?

"They introduced us to Microsoft 365. Being able to store all of our documents in the Cloud, as opposed to on a server in our office, was a game changer. Our team are able to access their work from anywhere. Using Microsoft Teams has made it possible for us all to easily remain in communication, share documents, and have meetings"

How have **Everon** ensured you remain compliant with your data security obligations?

"One of the first things they did was create a Backup and Disaster Recovery Plan, to make sure we knew what would happen in the event of a breach. They also made sure we had Multi-Factor Authentication in place anywhere sensitive data is stored"

Overall, how do you feel about the service you receive from Everon?

"They're young and dynamic, they make everything personable and they're very patient. They make everything simple, which is what we need"



Specialising in marine cargo, freight liability, and engineering insurance, Fiducia MGA underwrite specialised insurances on behalf of Lloyds of London.

> "They made everything simple, which is what we needed... You feel like you are their only customer because they're so good at the service they give you."

> > Pat Dickinson, COO



Great Technology, Simplified.

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